

Products and Prices December 2018 – US Dollar

Software

Personal Use

20-sim Professional (single license) \$ 121,-

Academic Use

20-sim Professional (single license) \$ 1.265,-

20-sim Classroom Kit \$ 5.060,-

20-sim 4C (single license) \$ 663,-

20-sim 4C Classroom Kit \$ 1.898,-

Corporate Use

20-sim Professional (single license) \$ 7.590,-

20-sim Professional (floating license, 1 user) \$ 11.385,-

20-sim 4C (single license) \$ 2.588,-

20-sim 4C (floating license, 1 user) \$ 3.881,-

(prices are in US Dollars, excluding sales tax and subjected to change without notice)

Order Form

Order

Product	Number	Price

Upgrade / Maintenance

- Upgrade
- Maintenance

Shipping

- Internet

Shipping Address

Name:

Department:

Company:

Address:

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Phone:

E-mail:

VAT number:

Contact Person

Name:

Phone:

Email:

Signature

Place/ Date:

Signature:

Licenses

All licenses have a validity of 20 years.

Single License

A single license locks the software to a single computer. The single license can be unlocked and transferred to another computer by the user.

Floating License

A floating license allows the software to be installed and used on multiple computers until the maximum number of users has been reached.

Multiple Licenses / Users

The price list shows the prices for single licenses and floating license with 1 user. Please contact Controllab for price reductions on multiple licenses.

Classroom Kit

A Classroom Kit allows the owner to make 200 copies of the software for educational purposes. Copies may be used by students and teachers.

Use

Personal Use

Personal use is for use at home and personal education. Not for commercial, government, academic or other organizational use.

Academic Use

Academic use is for teaching and scientific research at educational and academic institutions only. Not for commercial research or use in companies or government.

Corporate Use

Corporate use has no restrictions.

Maintenance

The purchase of 20-sim for Academic Use and Corporate use includes 6 months of maintenance. After this period customers can continue using their versions of the software, but upgrading is not allowed. At the end of every maintenance contract, customers will receive an offer for the continuation of their contract. The benefits of a maintenance contract are:

- Free product updates and upgrades
- Priority help desk
- 4 hours of free support per license per year

Upgrading

Customers without a valid maintenance contract who want to upgrade to the latest version of a software product will have to reinstate their maintenance. The costs of reinstatement will be the sum of the unpaid maintenance.

How to order

You can order our products, by filling in the order form and send it by e-mail to info@20sim.com. Please contact Controllab Products for special orders or a detailed offer.

Shipping

As soon as you have ordered our software, you will receive a temporary license. With this license, you can download the software and install it. Next you will receive an invoice and

payment instructions. As soon as we have received payment, we will send you an unlimited license.

Requirements

20-sim

20-sim runs on Microsoft Windows Vista, 7, 8, 10 and requires at least 450 MB of hard disk space.

20-sim 4C

20-sim 4C runs on Microsoft Windows Vista, 7, 8, 10 and requires at least 320 MB of hard disk space. 20-sim 4C only runs in combination with 20-sim Professional version 4.1 or higher.

Support

Help Desk

If you have questions on the installation and use of our products, you can contact the help desk.

Support Contract

Any help that is covering more than teaching the use of our products, requires a support contract. A support contract will cover topics like model analysis, fault detection and for example help on the purchase of hardware. Please contact Controllab Products for the price of a support contract.

Consultancy

Every task with a wider scope than the direct use of our products, is carried out as consultancy. Please contact Controllab for more information.

Terms of delivery

All our offers and agreements are subjected to Terms and Conditions of Nederland ICT 2014 the . These terms and conditions are filed with the Chamber of Commerce of the Netherlands under number 30174840.

Privacy

Controllab respects your privacy. When ordering 20-sim we will ask you to provide some personal information to complete the order. We process the following data from you:

- VAT number;
- Contact person name;
- Emailaddress;
- Address;
- Phonenumber;
- IP address.

The above data is used for the following purposes:

- purchasing software via the website and using the functionalities on the website;
- handling your order and informing about its progress;
- to offer personalized product offerings, tips and tricks on modeling and simulation and the latest news on fixes;
- answering questions asked via the website, for example;
- improving our services, both online and offline.

If you would like to know more about how we handle your data and respect your privacy, please have a look at our Privacy Statement.

